Cultural Intersections Across the Continuum of Care Southeast TTC's Collaborative Virtual Summit

April 23, 2024



Technology Transfer Centers Funded by Substance Abuse and Mental Health Services Administration





Southeast (HHS Region 4)

Addiction Technology Transfer Center Network Funded by Substance Abuse and Mental Health Services Administratio



Southeast (HHS Region 4)

Mental Health Technology Transfer Center Network



Southeast (HHS Region 4)

C Prevention Technology Transfer Center Network Funded by Substance Abuse and Mental Health Services Administration

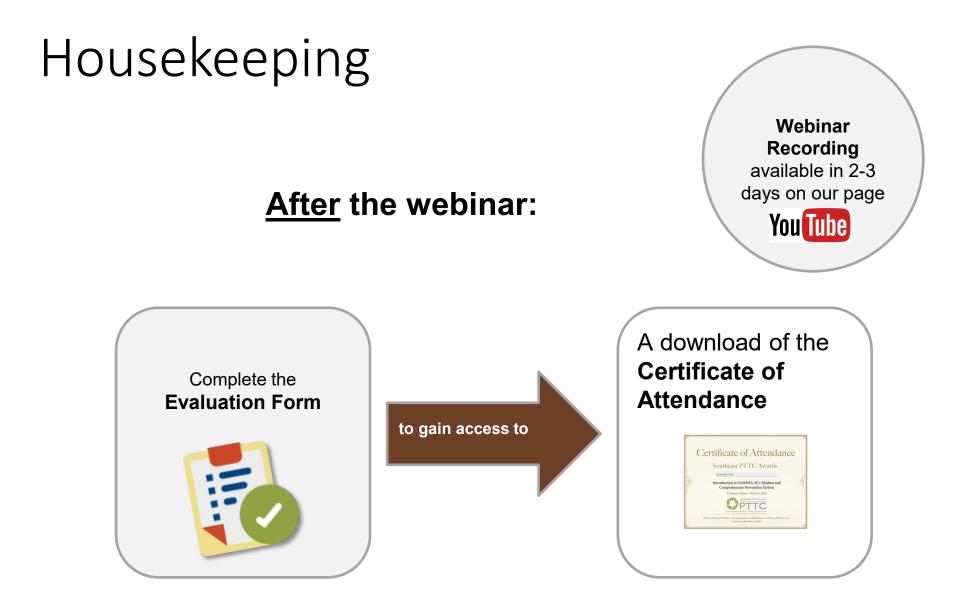
Disclaimer

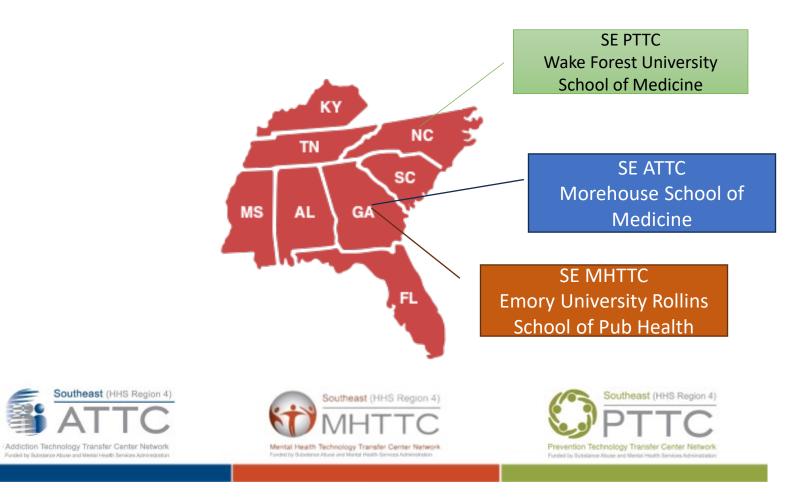
• This training is 100% supported by SAMHSA of the U.S. Department of Health and Human Services (HHS).

• The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by SAMHSA/HHS, or the U.S. Government.

The use of affirming language inspires hope. LANGUAGE MATTERS. Words have power. PEOPLE FIRST.

The PTTC Network uses affirming language to promote the application of evidence-based and culturally informed practices.





SANAHSA Substance Abuse and Mental Health Services Administration CAPT Michael King, PhD, MSW, Regional Director (Reg 4)

Setting the Stage for Behavioral Health Equity in the Southeast

Michael King, PhD, MSW Regional Director Substance Abuse and Mental Health Services Administration U.S. Department of Health and Human Services

Southeast Regional TTC Collaboration

April 23, 2024





WHAT?



SAAMHSA Substance Abuse and Mental Health Services Administration

of U.S. population

+ 6 Federally-recognized Tribes

7 of 8 states

African American > U.S.

Hispanic Pop Increased

14-11 *** * * * * * * * T** + + **Ť** + **Ť** + **Ť** ſŧŧŤŤŧŤŤţŤŤŧŧŤŤ ⋆ŤŤ⋆**Ť**

7 of 8 states

More Rural Residents

7 of 8 states

In Appalachian Region

National Vital Statistics System, United States, 2018-2022

OPIOID OVERDOSE-RELATED MORTALITY

Contributions and variations by sex, race, ethnicity, and rurality in HHS Region 4

The findings and conclusions of this report are those of the author(s) and do not necessarily represent the official position of the Centers for Disease Control and Prevention

Macarena C. García, DrPH, MPS, MIS Senior Health Scientist Office of Rural Health Centers for Disease Control and Prevention Kevin Matthews, PhD Health Scientist Office of Rural Health Centers for Disease Control and Prevention

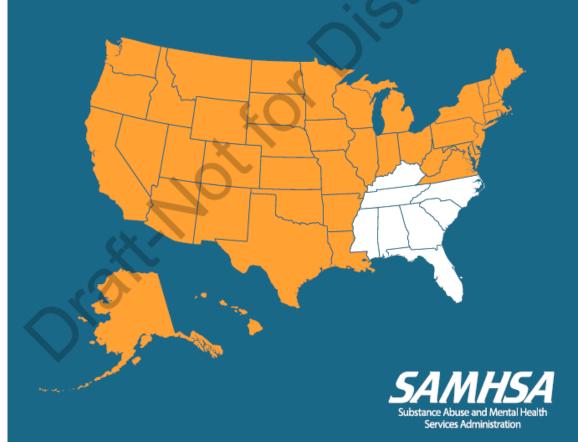


NSDUH State Data Tables and Reports, 2021-2022

Behavioral Health Barometer

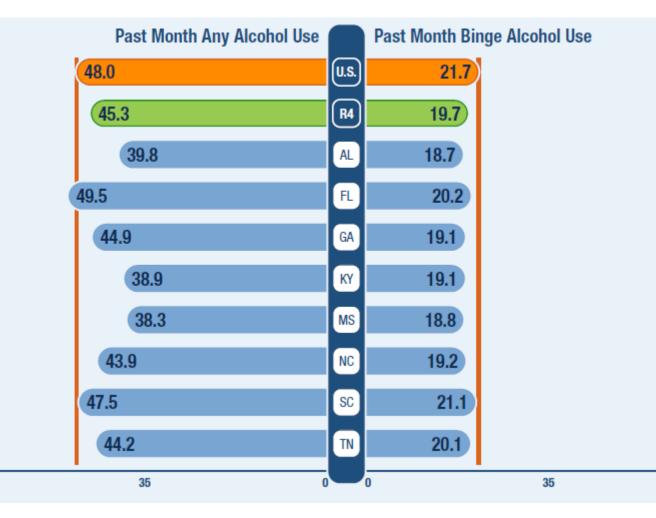
Region 4 Volume 7

Indicators as Measured in the 2021-2022 National Surveys on Drug Use and Health



Alcohol Use in the Past Month: Among People Aged 12 or Older, 2021-2022

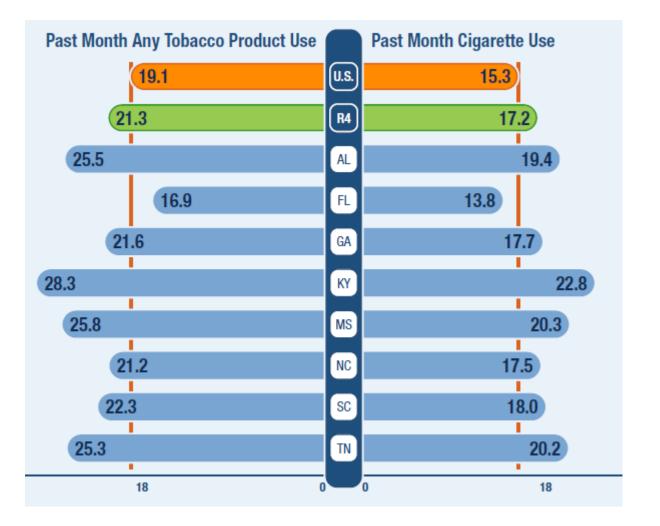
- Among people aged 12 or older in Region 4, 45.3% drank and 19.7% binge drank in the past month. Both estimates were **lower** than the **national average**
- Compared to the **regional** average:
 - Any alcohol use was higher in FL, lower in AL, KY, and MS, and similar for other states
 - Binge drinking **similar** in every state





Tobacco Product Use in the Past Month: Among People 12 or Older, 2021-2022

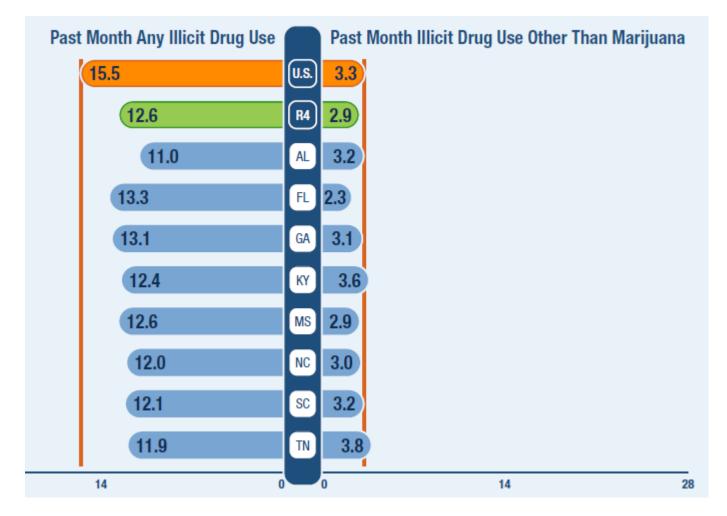
- Among people 12 or older in Region 4, 21.3% (or 12.3M) used tobacco products and 17.2% (or 10.0M) used cigarettes in the past month. These estimates were higher than the national average
- Compared with the regional average:
 - Any tobacco use was higher for AL, KY, MS, and TN; lower for FL; and similar for other states
 - Cigarette smoking was higher for KY, MS, and TN; lower for FL; and similar for other states





Illicit Drug Use in the Past Month: Among People 12 or Older, 2021-2022

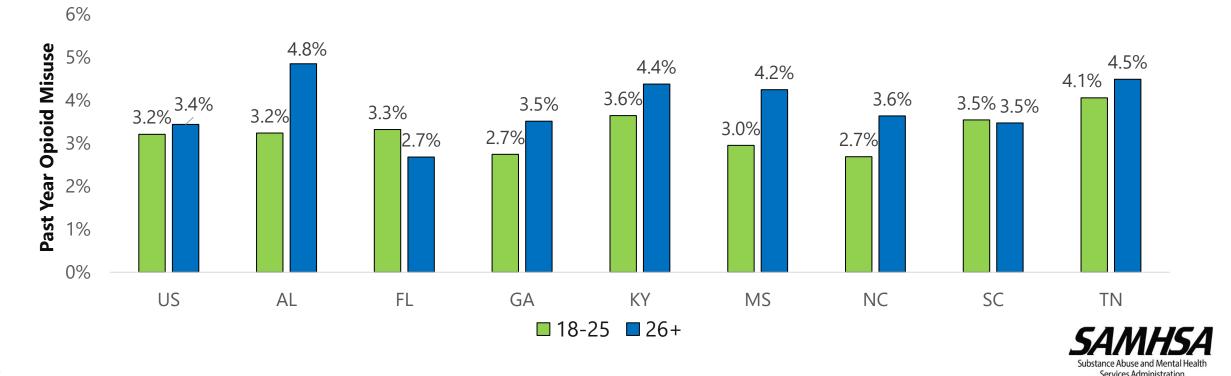
- Among people 12 or older in Region 4, 12.6% (or 7.3M) used illicit drugs and 2.9% (or 1.7M) used illicit drugs *other than marijuana* in the past month. These estimates were **lower** than the **national average**
- Compared with the regional average:
 - Any illicit drug use was **similar** for every state
 - Illicit drug use other than marijuana was higher for TN, lower for FL, and similar for every other state





Opioid Misuse in the Past Year: Among Adults 18 to 25 and 26+, 2021-2022

- Among young adults **aged 18 to 25**: Compared to the **national average** (3.2%), the prevalence of opioid misuse was **similar** in every state in Region 4
- Among adults aged 26 or older: Compared to the national average (3.4%), the prevalence of opioid misuse was higher in AL (4.8%), lower in FL (2.7%), and similar in other states



OUD in the Past Year: Among People 12 or Older, 2021-2022

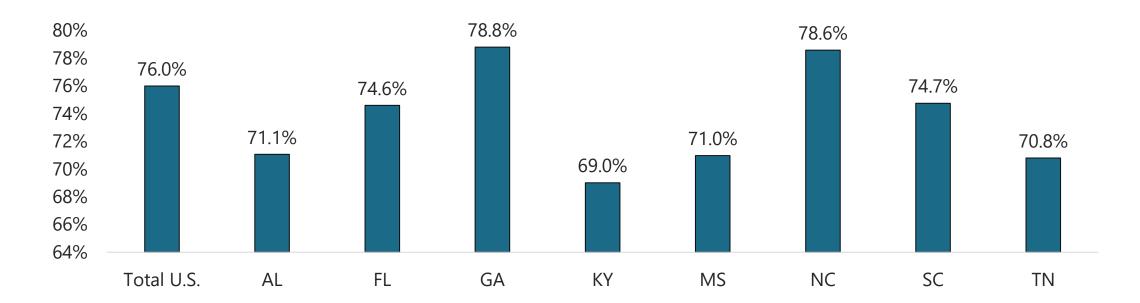
- Among people 12 or older in Region 4, 2.3% (or 1.3M) had an OUD in the past year, which was similar to the national average
- Compared with the regional average, OUD was higher for KY and MS, lower for FL, and similar for all other states





Did <u>Not</u> Receive Substance Use Treatment in the Past Year: Among People Aged 12 or Older Classified as Needing It, 2022

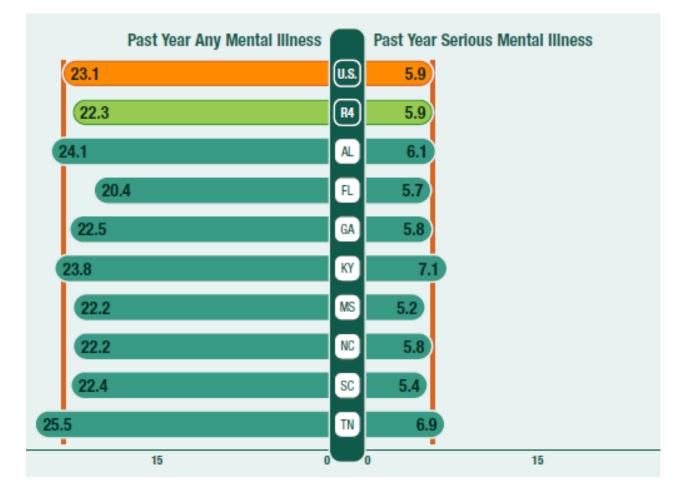
- In 2022, among people aged 12 or older who needed substance use treatment (SU Tx) in the past year, 76% did <u>not</u> receive it nationally.
- Compared to the **national average**, the percentage of people who did not receive SU Tx among those who needed it was **lower** in KY





Any Mental Illness (AMI) and Serious Mental Illness (SMI) in the Past Year: Among Adults 18 or Older, 2021-2022

- Among adults Region 4, 22.3%(or 11.7M) had AMI and 5.9% (or 3.1M) had SMI in the past year. Compared to the national average, the regional average was lower for AMI and similar for SMI
- Compared with the **regional average:**
 - AMI was **higher** in TN, **lower** in FL, and **similar** in all other states
 - SMI was **similar** in every state





Major Depressive Episode (MDE) in the Past Year: Among Adults 18 or Older, 2021-2022

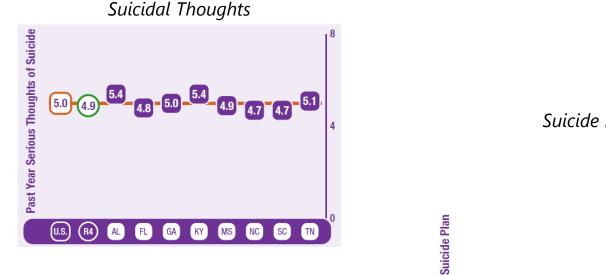
- Among adults Region 4, 8.2%(or 4.3M) had MDE in the past year, which was lower than the national average
- Compared with the regional average, the estimate was higher in KY, lower in MS, and similar in all other states





Suicidal Thoughts and Behaviors in the Past Year: Among Adults 18 or Older, 2021-2022

- Among adults Region 4, 4.9% (or 2.6M) had serious thoughts of suicide, 1.5% (or 782K) made suicide plans, and 0.7% (or 368K) attempted suicide in the past year. These estimates were similar to the national average
- Compared with the regional average, estimates of suicidal thoughts and behaviors were similar in every state

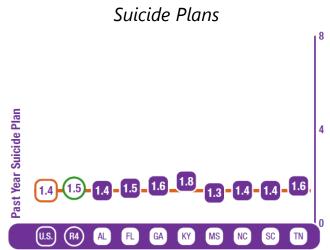


 Suicide Attempts

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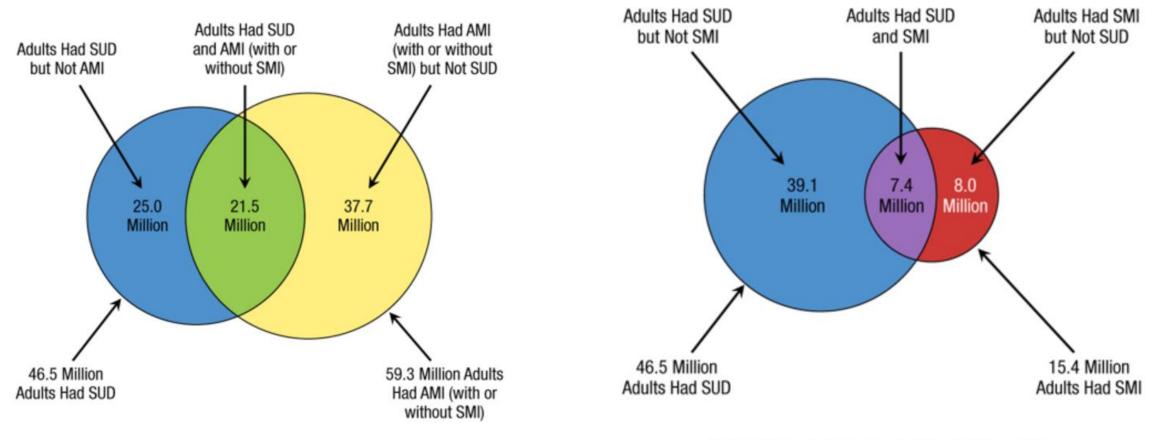
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 0.7

 0.8
 AL
 FL
 GA
 KY
 MS
 NC
 SC
 TN





Any Mental Illness (AMI), Serious Mental Illness (SMI), or Substance Use Disorder (SUD) in the Past Year: Among Adults Aged 18 or Older; 2022



84.2 Million Adults Had Either SUD or AMI (with or without SMI)

54.4 Million Adults Had Either SUD or SMI

SO WHAT?



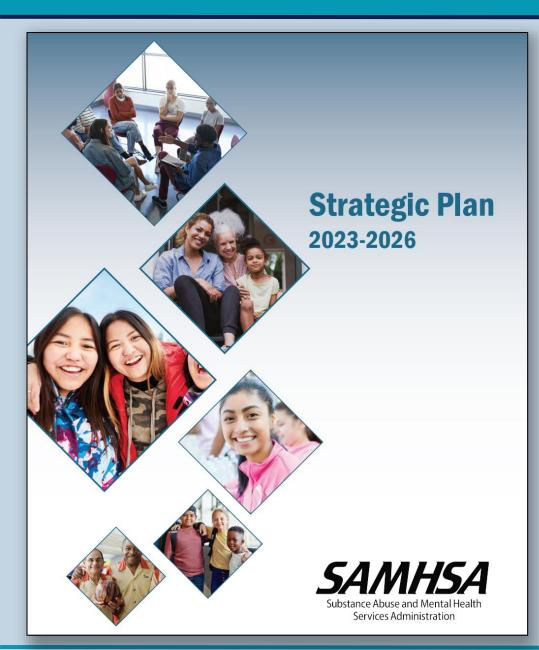
SAMHSA Substance Abuse and Mental Health Services Administration





KEEP CALM AND **REMOVE THE PUMP HANDLE**

We have a new strategic plan.



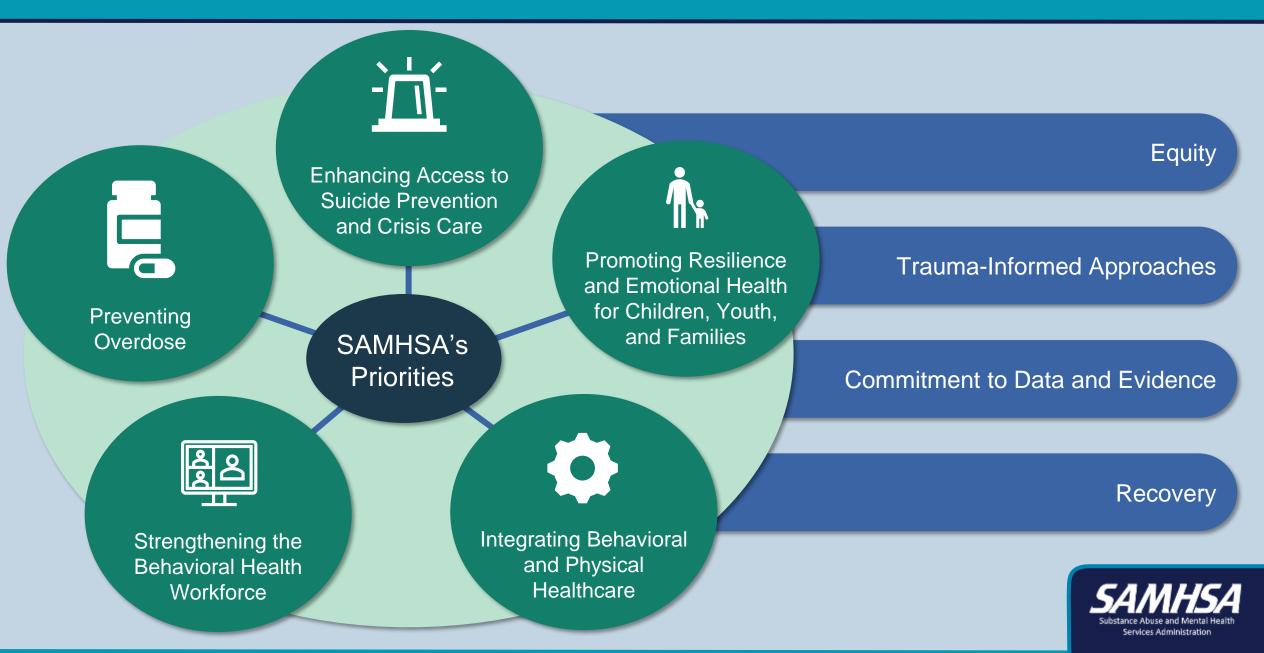


Miriam Delphin-Rittmon, Ph.D. Assistant Secretary for Mental Health and Substance Use





We revised our priorities and guiding principles.



Early Action

Act early in the risk trajectory across the lifespan and along the continuum of care.

Develop and support opportunities for everyone to achieve optimal health.

Equitable Opportunities

Prevention System

Easy Access

Create and sustain barrier-free access to prevention resources and services.

Deliver resources and services responsive to local needs and based on comprehensive data. Effective Delivery





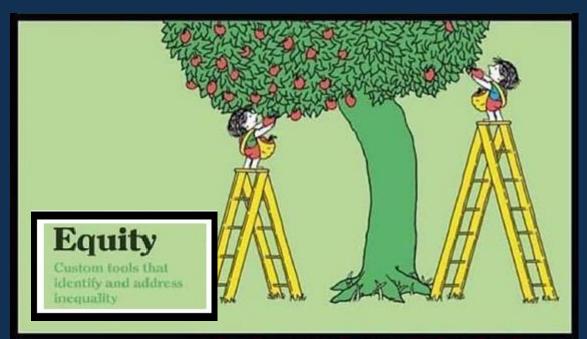
Parental Substance Abuse Mental Illness Suicide or Death

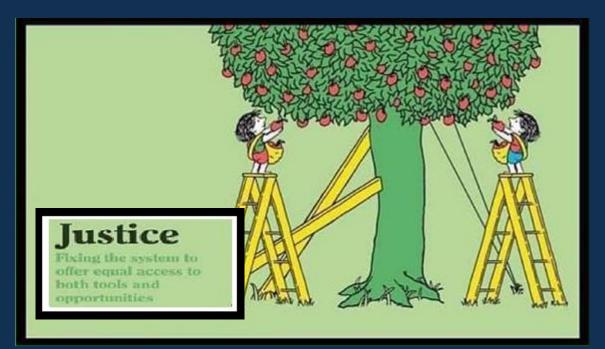
Crime or Imprisoned Family

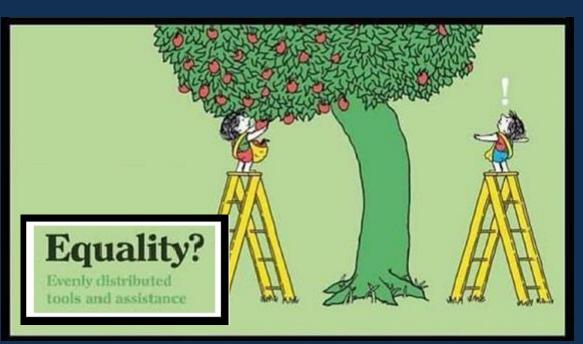


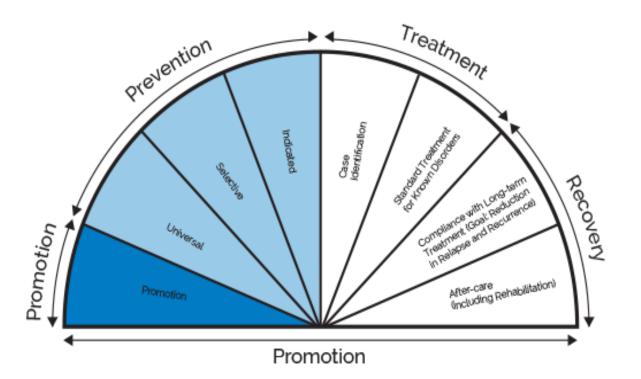


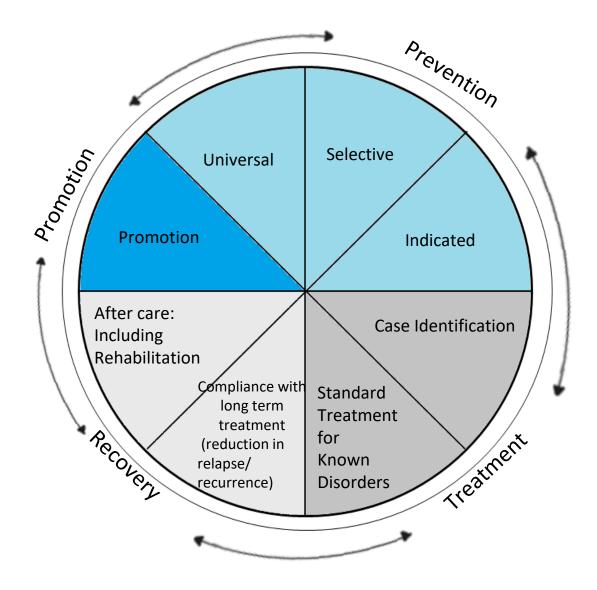












WHAT NOW?



SAMHSA Substance Abuse and Mental Health Services Administration





https://techtransfercenters.org/



Visit our CoEs for Health Equity...





PRESS RELEASE : Promoting Behavioral Health Equity for African Americans

Publication Date: Feb 16, 2021

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https://attcnetwork.org/centers/southeast-attc/home

https://lgbtqequity.org/

Request TA



HOME - LEARN AFFIRM MEET THE TEAM



The Center of Excellence on LGBTQ+ Behavioral Health Equity provides behavioral health practitioners with vital information on supporting the population of people identifying as lesbian, gay, bisexual, transgender, queer, questioning, intersex, two-spirit, and other diverse sexual orientations, gender identities and expressions.

Through training, coaching, and technical assistance we are implementing change strategies within mental health and substance use disorder treatment systems to address disparities effecting LGBTQ+ people across all stages of life.

Join the National Network to Eliminate Disparities in Behavioral Health



https://nned.net/

News & Events Opportunities Connect Resources Join the NNED

Accepting Cultures: Preventing Suicide in the Latinx Community

01/27/20

The word "suicide" is charged with emotion. For those whose life has been touched by the suicide of a loved one, it can be a painful reminder of the life, the hopes and the dreams that ended prematurely. And yet for some Latinx families, suicide continues to be a taboo, something that affects only other families, other communities.





The National Network to Eliminate Disparities in Behavioral Health (NNED) is a network of community-based organizations focused on the mental health and substance use issues of diverse racial and ethnic communities. The NNED supports information sharing, training, and technical assistance towards the goal of promoting behavioral health equity.

PARTNER 💥 CENTRAL

connect & network

1 Learn

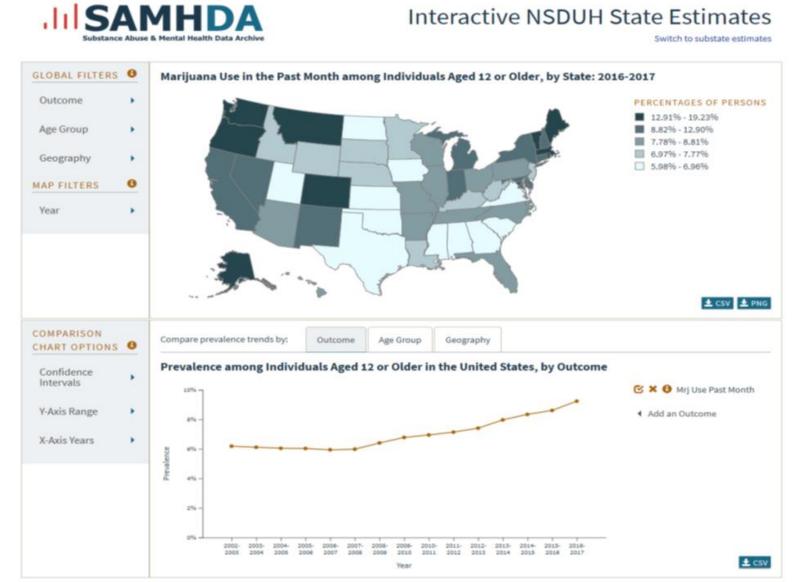
learn & grow

NNED Share share & innovate

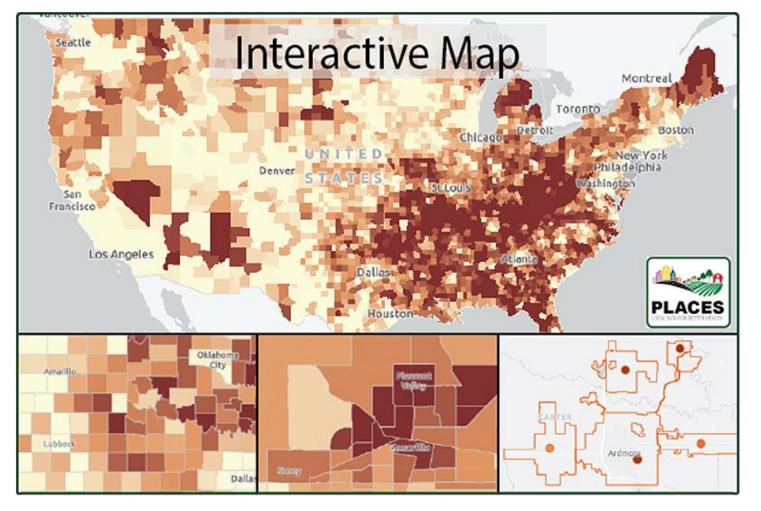
Access public use files and interactive maps online

IISAMHDA

Substance Abuse & Mental Health Data Archive









https://www.samhsa.gov/behavioral-health-equity/resources

Behavioral Health Equity About OBHE American Indian/Alaska Native

Asian American, Native Hawaiian, and Pacific Islander

Black/African American

Hispanic/Latino

Lesbian, Gay, Bisexual, and Transgender

Data

Policy

Quality Practice and Workforce Development

Resources

Behavioral Health Equity Resources



Behavioral Health Equity

Find resources including data on health disparities and health care quality among diverse populations, and information about health policy, cultural and linguistic competency, health literacy, and more.

Health and Health Care Disparities Data

- The <u>SAMHSA National Survey on Drug Use and Health (NSDUH)</u> is an annual survey and report that serves as the primary source of information on the use of illegal drugs, alcohol, and tobacco in the civilian, non-institutionalized population of the United States, ages 12 years old or older.
- The <u>SAMHSA Behavioral Health Barometer, Volume 5</u> is a national report that presents data from the 2017 National Survey on Drug Use and Health and the National Survey of Substance Abuse Treatment Services. Some measures include data presented by race/ethnicity and other demographic variables. State reports provide a snapshot of substance use and mental health in the United States.
- The <u>SAMHSA Chartbook: Racial/Ethnic Differences in Mental Health</u> <u>Services Among Adults</u> uses data from 2008 to 2012 to present nationally representative estimates of mental health service use among adults within different racial groups.
- The <u>National Healthcare Quality & Disparities Reports (Agency for</u> <u>Healthcare Research and Quality [AHRQ]</u>) assesses the performance of the U.S. healthcare system in six priority areas—patient safety,

Featured Resources

National Network to Eliminate Disparities in Behavioral Health

NNEDshare

SAMHSA National Survey on Drug Use and Health (NSDUH)

AHRQ National Healthcare Quality and Disparities Reports

<u>OMH National Standards on</u> <u>Culturally and Linguistically</u> <u>Appropriate Services in Health</u> <u>and Health Care (National CLAS</u> <u>Standards)</u>

<u>Healthy People</u>

Get Help <u>National Suicide Prevention</u> <u>Lifeline</u> C 1-800-273-TALK (8255) Free and confidential support for people in distress, 24/7

<u>Behavioral Health Treatment</u> <u>Services Locator</u> Find treatment facilities

confidentially and anonymously, 24/7

National Helpline

1-800-662-HELP (4357) Treatment referral and information, 24/7

Behavioral Health Equity Fact Sheet



SAMHSA's Strategic Efforts to Advance Behavioral Health Equity

The Substance Abuse and Mental Health Services Administration (SAMHSA) is the federal agency charged with leading public health and service delivery efforts in behavioral health. SAMHSA's mission is to promote mental health, prevent substance misuse, and provide treatments and supports to foster recovery while ensuring equitable access and improved outcomes for all populations. As emphasized in SAMHSA's 2023-2026 Strategic Plan, the agency's work is guided by the core principles of equity, trauma-informed approaches, recovery, and a commitment to data and evidence. The equity principal builds upon Executive Order 13985 Advancing Racial Equity and Support for Underserved Communities Through the Federal Government that defines "equity" as the consistent and systematic, fair, just, and impartial treatment of all individuals, including those who belong to underserved communities that have often been denied such treatments. Behavioral health care systems must expand their ability to effectively meet the growing needs of a diverse population. Improving access for underserved and historically marginalized communities are important first steps to ensuring that all people are provided with fair opportunities to be as healthy as possible. This principle is integrated into all aspects of SAMHSA activities and reflects a commitment of SAMHSA's various centers and offices to ensure that their investments are reaching and supporting underserved communities.

SAMHSA's Office of Behavioral Health Equity (OBHE) is the office within SAMHSA that has a dedicated mission to ensure that underserved, under-resourced communities are equitably included in SAMHSA's mission. Under the leadership of the Biden-Harris Administration, equity has become a driving force to redesign behavioral health systems to effectively address the unique and high-burden challenges of underserved groups, delineated in the Executive Order by race, ethnicity, religion, income, geography, gender identity, sexual orientation, and disability. These efforts have also emphasized the significant role of community voice in advancing equity.

The following sections detail selected activities undertaken by SAMHSA Offices and Centers to advance behavioral health equity. The description of each activity is determined by the health equity goal set by the SAMHSA center/office administering the activity, followed by a description of the action, and its impact.

OFFICE OF BEHAVIORAL HEALTH EQUITY (OBHE)

Health Equity Goal

Promote policy initiatives that strengthen the impact of SAMHSA grant programs, initiatives, and operations in improving behavioral health outcomes for underserved populations.

ACTIONS TO DATE:

Disparity Impact Strategy 2.0. In October 2022, SAMHSA's Office of Behavioral Health Equity led the development and launch of the updated version of the Disparity Impact Strategy (DIS 2.0). This strategy requires that SAMHSA discretionary funded grant recipients submit a statement identifying a disparity-vulnerable, underserved ethnic/racial minority population; and develop a quality improvement plan to address the identified disparities. The grantee must describe how they will outreach and engage this population and improve access, services, and outcomes. All grantees submit data on their service population and outcomes as part of their federal performance measurement requirements. Additional tools and rubrics for assessing the DIS have been developed for government project officers (GPOs) and grantees who must establish quality improvement plans that include a focus on social determinants of health and incorporate the National Culturally and Linguistically Appropriate Services Standards. OBHE is working with SAMHSA's Center for Behavioral Health Statistics and Quality (CBHSQ) to develop DIS Dashboards to track grantees' performance on their disparity impact strategy.

Impact: Through the DIS 2.0, SAMHSA grantees will be more inclusive of and improve outcomes for underserved populations.

https://blogs.cdc.gov/healthequity/

Conversations in Equity

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Conversations in Equity

A blog devoted to increasing awareness of health inequities and promoting national, state, and local efforts to reduce health disparities and achieve health equity.

h Home

Home

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About Dr. Liburd

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Promoting and Protecting the Health of Women: Saving Lives by Preventing Drug Overdoses



"Here's your script", the doctor said to me [Karin], as he handed me a refill for an opioid medication at a post-surgical follow-up visit. This action caught me off guard. I was fortunate that my pain had been short-lived and easily controlled, and I hadn't finished the initial round of medications I was given. Thankfully, Read More >

Posted on October 7, 2020 by Karin A. Mack, PhD and Natasha Underwood, PhD <u>15 Comments</u> Categories <u>Preventive Care</u>, <u>Substance Abuse Prevention</u>, <u>Women's Health</u>

Conversations in Equity Posts

Change one thing... Change **Everything**



AK

10

MP

PW



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Region V: Chicago IL, IN, MI, MN, OH, WI Lynda Zeller 202-897-5646 Lynda.Zeller@samhsa.hhs.gov RBHA: Jesse.Hefferman@samhsa.hhs.gov



Region I: Boston⊠CT, MA, ME, NH, RI, VT Acting Regional Director Kimberly Freese, MPA, LAC 816-426-5291 Kimberly.Freese@samhsa.hhs.gov RBHA: Rachel.Brase@samhsa.hhs.gov

Region VIII: Denver CO, MT, ND, SD, UT, WY Acting RD: CAPT Emily Williams, LCSW 415-437-7600 Emily.Williams@samhsa.hhs.gov ARD:Traci.Pole@samhsa.hhs.gov RBHA: Morgan.Seiler@samhsa.hhs.gov

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SAMHSA Regional Offices Office of Intergovernmental and Public Affairs

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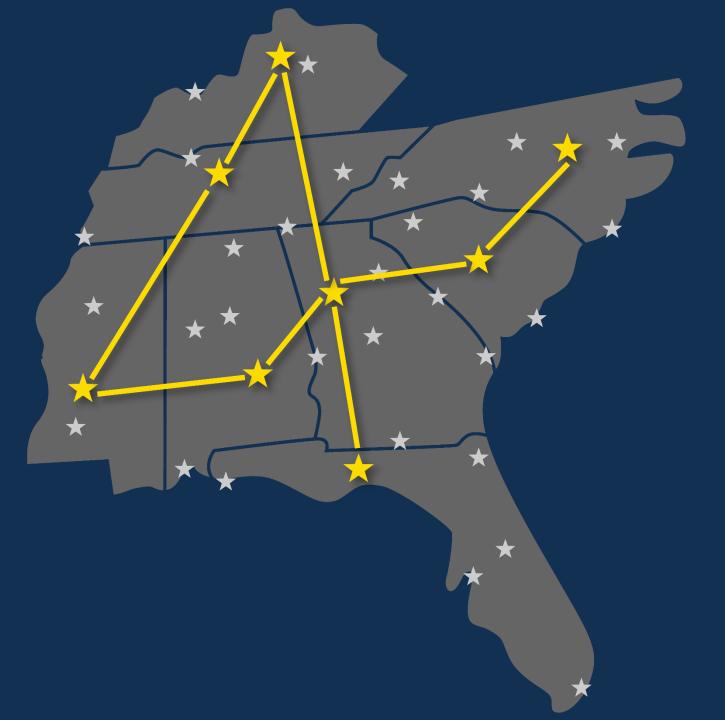
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Region VII: Kansas City IA, KS, NE, MO Kimberly Freese, MPA,LAC 816-426-5291 Kimberly.Freese@samhsa.hhs.gov RBHA: Mirna.Herrera@samhsa.hhs.gov Region III: Philadelphia DC, DE, MD, PA, VA, WV Jean Bennett, PhD 215-861-4377 Jean.Bennett@samhsa.hhs.gov ARD: Jeanne.Tuono@samhsa.hhs.gov

Region VI: Dallas AR, LA, NM, OK, TX Kristie Brooks, MS 240-276-1447 Kristie.Brooks@samhsa.hhs.gov RBHA: Zayna.Fulton@samhsa.hhs.gov Region IV: Atlanta AL, FL, GA, KY, MS, NC, SC, TN CAPT Michael King, PhD, MSW 404-562-4125 Michael.King@samhsa.hhs.gov

Michael.King@SAMHSA.HHS.GOV

THANKS!







Albert Gay, MS, Master Trainer, SheRay's & Associates & TTJ Group

Prevention & The Intersections Culture

Albert Gay, MS TTJ Group, LLC

Equity Across Borders

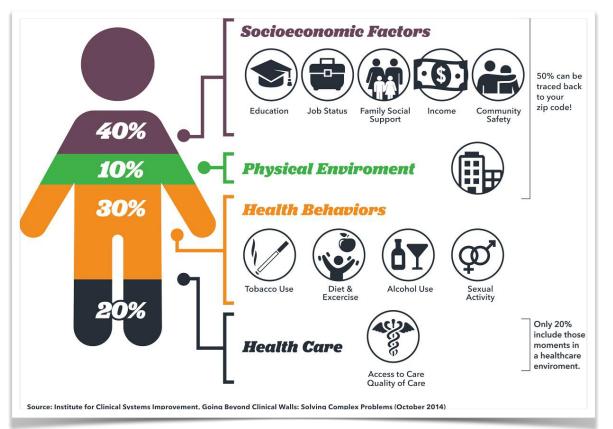


SDOH = HEALTH OUTCOMES

Conditions in which people are born, grow, live, work and age.

Shaped by the distribution of money, power, and resources at global, national, and local levels.

> SDOH are mostly responsible for health inequities – the unfair and avoidable differences in health status seen within and between countries.



HEALTH DISPARITIES

• A particular type of health difference that is closely linked with social, economic, and/or environmental disadvantage.

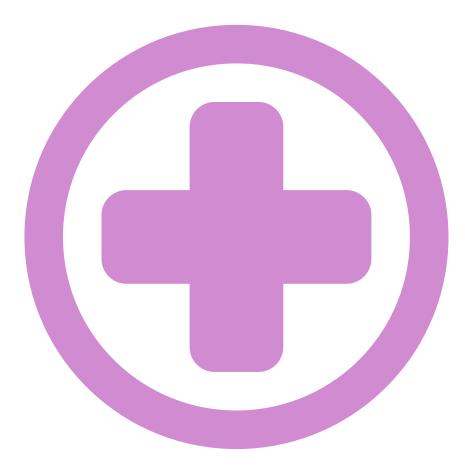
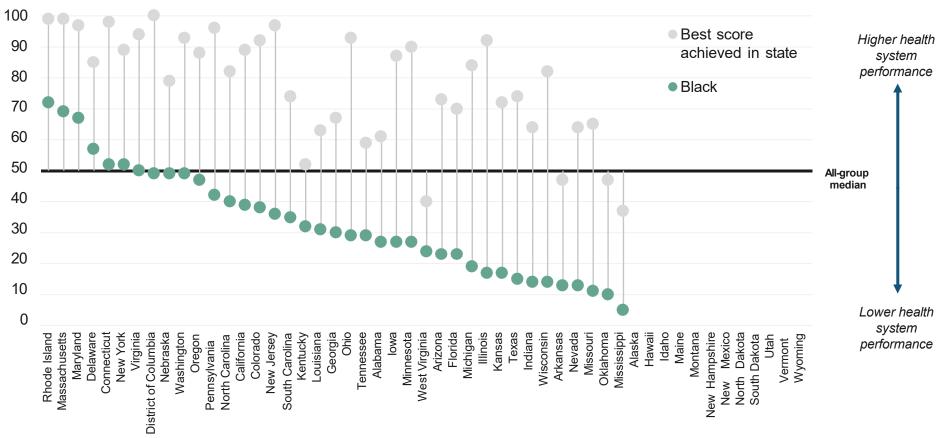


EXHIBIT 1

Profound racial and ethnic disparities in health and health care exist across and within states.



Health system performance scores, by state and race/ethnicity

Notes: Scores are based on the percentile distribution of each group's final composite z-score across all indicators/dimensions; rank-ordered by highest state performance for Black population. Gray dots represent the highest score achieved in each state by any of the five groups (if no gray dot is visible, the highlighted group has the top score). The 50th percentile represents the median health performance score among all the groups measured. Summary performance scores not available for all racial and ethnic groups in all states; missing dots for a particular group indicate that there are insufficient data for that state.

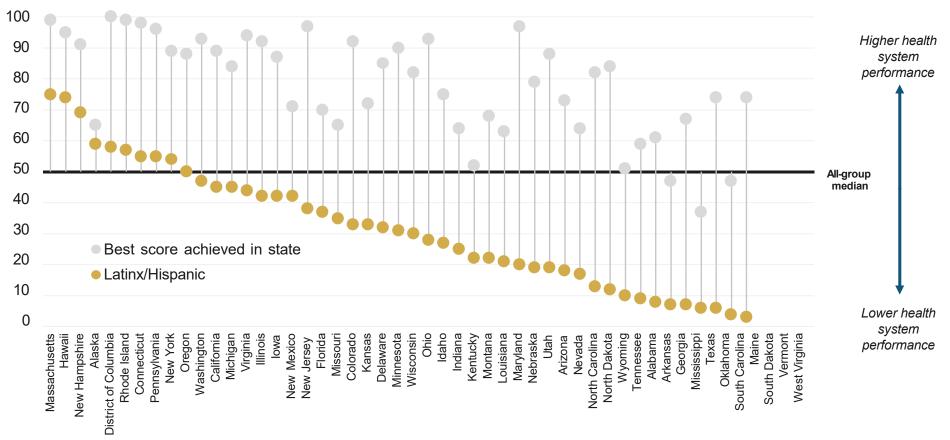
Data: Commonwealth Fund 2024 Health System Performance Scores.

Source: Source: David C. Radley et al., Advancing Racial Equity in U.S. Health Care: The Commonwealth Fund 2024 State Health Disparities Report (Commonwealth Fund, Apr. 2024). https://doi.org/10.26099/vw02-fa96



EXHIBIT 1

Profound racial and ethnic disparities in health and health care exist across and within states.



Health system performance scores, by state and race/ethnicity

Notes: Scores are based on the percentile distribution of each group's final composite z-score across all indicators/dimensions; rank-ordered by highest state performance for Hispanic population. Gray dots represent the highest score achieved in each state by any of the five groups (if no gray dot is visible, the highlighted group has the top score). The 50th percentile represents the median health performance score among all the groups measured. Summary performance scores not available for all racial and ethnic groups in all states; missing dots for a particular group indicate that there are insufficient data for that state.

Data: Commonwealth Fund 2024 Health System Performance Scores.

Source: Source: David C. Radley et al., Advancing Racial Equity in U.S. Health Care: The Commonwealth Fund 2024 State Health Disparities Report (Commonwealth Fund, Apr. 2024). https://doi.org/10.26099/vw02-fa96





How Culture Impacts Prevention Efforts



Norms & Values – Shapes perceptions of substance use



Beliefs & Practices – Beliefs about health, wellness, and spirituality

Community Engagement – Community leadership buy-in



Language & Communication – Language barriers can hinder communication around substance use prevention



Historical Context – Historical experiences with systemic inequities can influence trust

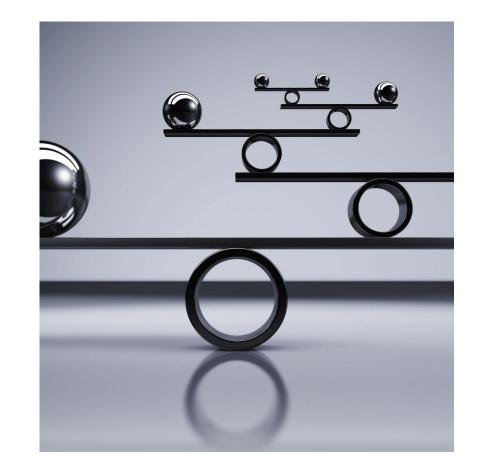
The Role of Equity

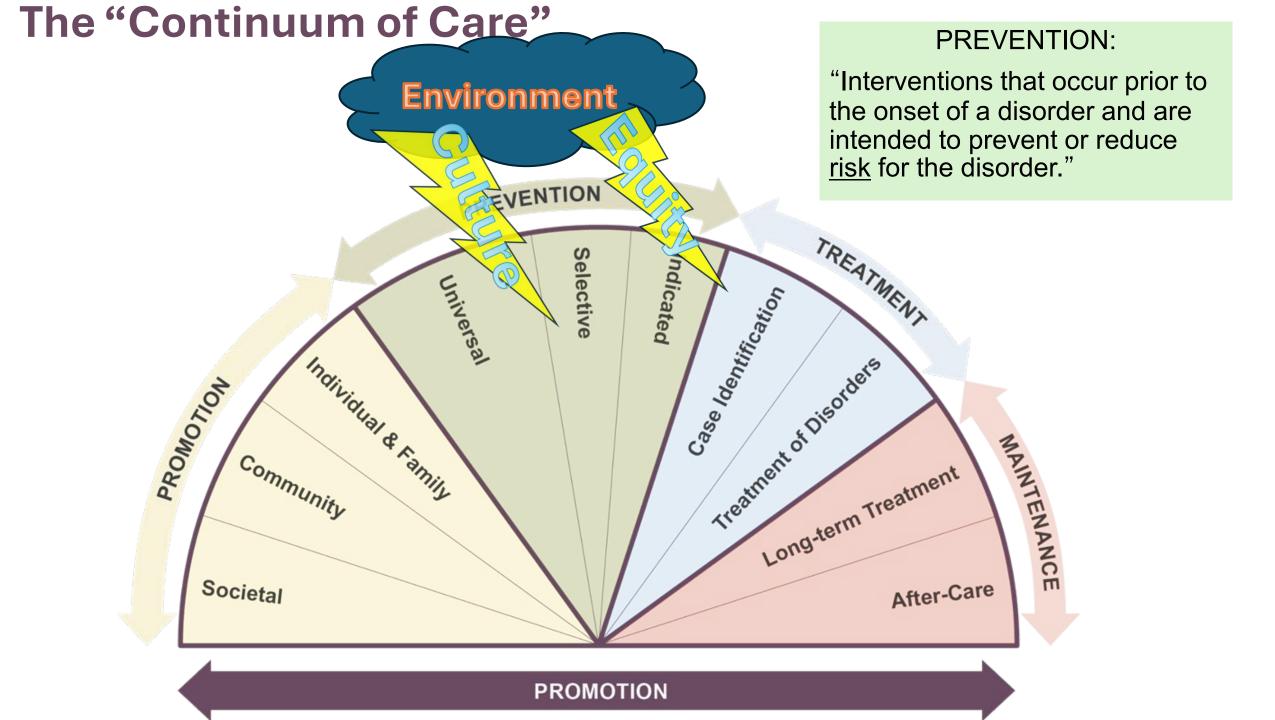
Equity

• Fairness and justice in the distribution of resources, opportunities, and privileges, taking into account the unique circumstances and needs of individuals or groups. It recognizes that different individuals or groups may require different levels of support or accommodations to achieve a level playing field. Equity aims to address historical and systemic disadvantages and achieve 'equality of opportunity.'

Equality

• The principle of treating everyone the same or providing the exact same opportunities and resources to all individuals or groups regardless of need. It focuses on uniformity and equal treatment without necessarily considering the specific needs, circumstances, or historical disadvantages that certain individuals or groups my face.





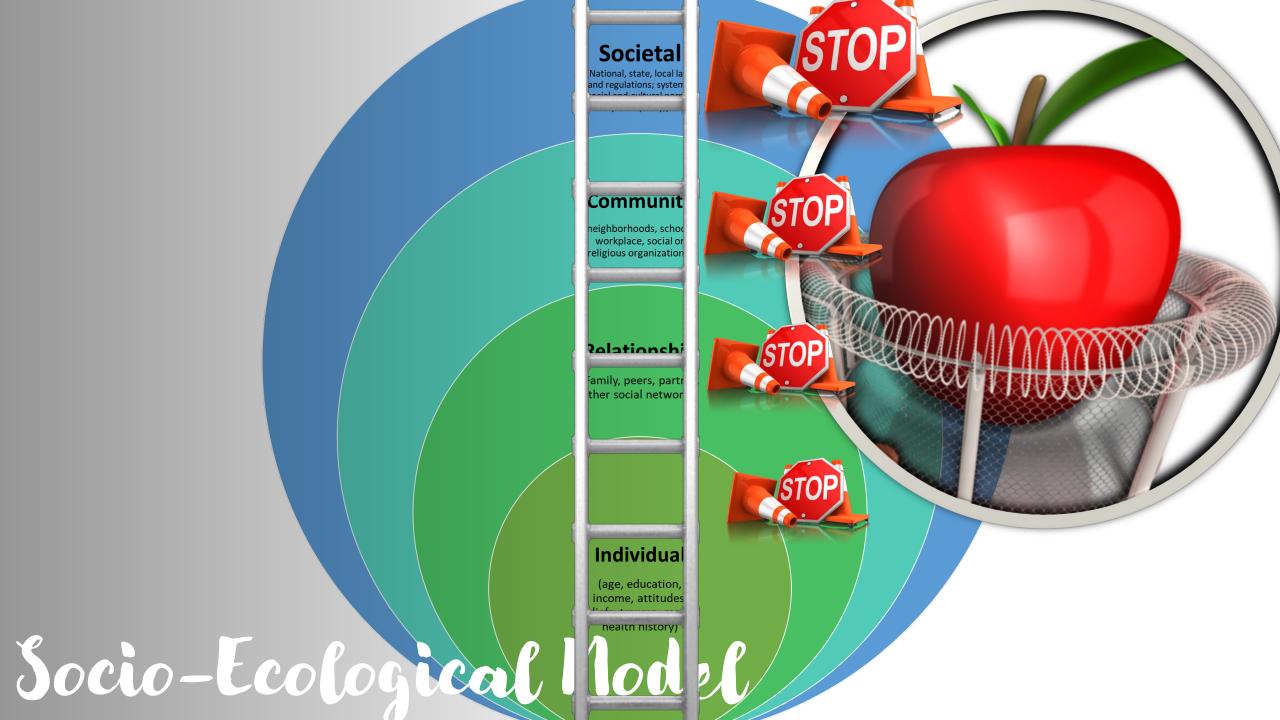
Understanding the Role of Prevention . . .

In Equity – Achieve Equal Access to Apples (*Desirable Outcomes*) for All in Our Communities





Challenges & Opportunities





Health Equity

Health equity is achieved when every person has the opportunity to "attain his or her full health potential" and no one is "disadvantaged from achieving this potential because of social position or other socially determined circumstances."

> Center for Disease Control and Prevention



Going Higher to Societal Challenges & Opportunities

🕞 Economy

A Housing

🖽 Transportation

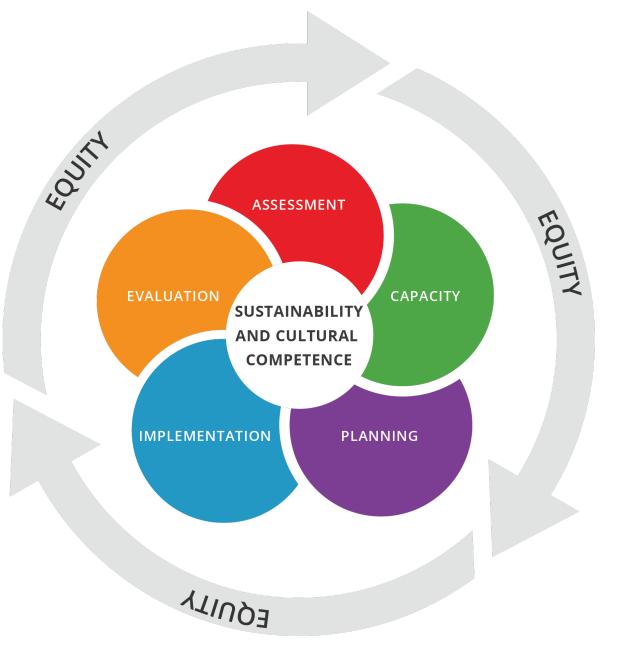
🕒 Business

Legislation

🚗 Pollution

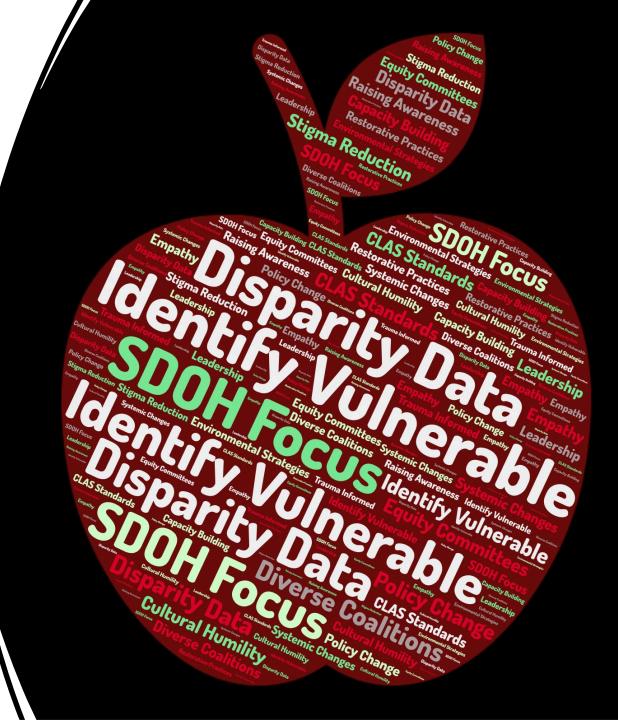


THE STRATEGIC PREVENTION FRAMEWORK (SPF)



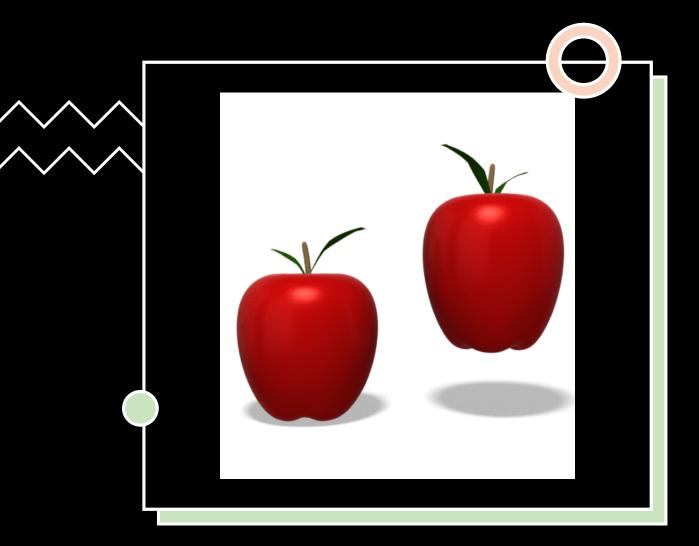
Coalition Equity Goals

- Vulnerable Populations
- Disparity Data
- SDOH Focus
- CLAS Standards Integrated
- Equity Committees w/in Coalitions





Thank You!



Questions & Comments



Lucy Cannon, EdD, LCSW, LICSW, MATS, CEO/Owner of LEJ Behavioral Health Services LLC





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Capacity, cultural humility in treatment services

Panelist: Lucy R. Cannon, Ed.D, LCSW, LICSW, CAADC, MATS

Objectives

Capacity, cultural humility in treatment services ■ To be familiar with cultural humility and impact on treatment in healthcare settings Why a self examination of cultural humility and sensitivity is necessary. How to develop a self check ongoing cultural humility action plan.

CULTURAL ROUTES

- As we journey on life's paths, we discover cultural routes.
- Cultural routes are passages, or movements, beyond our cultural roots.
- It is along this road or these roads that we come into contact with people who are different from us; who think, talk, and act differently than we do.
- We will be confronted with new ideas and different values and belief systems.
- Some of us will be open to new ideas, and some of us will not.
- If we are competent communicators, we will successfully understand other people's cultural roots; that is, we will be open to other people's culture.
- This does not mean that we necessarily accept other people's culture, but that we learn to take into consideration the cultural perspective of the people we are trying to understand. (Driskell and Brenton, 2011)

THE NECESSITY OF CULTURAL HUMILITY

- "Cultural humility is a process of reflection and lifelong inquiry, that involves the following;
- Self-awareness of personal and cultural biases as well as awareness and sensitivity to significant cultural issues of others."
- >A deliberate reflection of our values and biases.
- Cultural humility involves understanding the complexity of identities that even in sameness there is a difference. (Khan, 2021)
- Clinicians and healthcare providers journey of continuous learning and examination of self while being culturally aware and sensitive to all races and ethnic groups is necessary.

CULTURAL HUMILITY AND IMPACT ON TREATMENT

- Research continues to demonstrate that mental health clinicians use their implicit bias to discriminate against certain ethnic groups. (Kugelmass, 2016)
- "Embracing cultural humility is essential to improving a general feeling of belonging, reducing bias, and inequities in mental healthcare organizations, building trust and encouraging adherence to clinical and public health recommendations, and contributing to positive patient experiences and health outcomes." (Schiavo, 2023)
- In fact, cultural 'traditions, habits and beliefs influence ideas of health and illness', as well as the way people should be treated at vulnerable times - as patients, caregivers, concerned citizens, or members of any group interacting with their healthcare providers.
- It is necessary for healthcare professionals to identify and understand the cultural values of the people with whom we provide treatment and resources.

Kugelmass H. "Sorry, I'm Not Accepting New Patients": An Audit Study of Access to Mental Health Care. J Health Soc Behav. 2016 Jun;57(2):168-83. doi: 10.1177/0022146516647098. Epub 2016 Jun 1. PMID: 27251890.

Schiavo, R. (2023). Embracing cultural humility in clinical and public health settings: a prescription to bridge inequities. *Journal of Communication in Healthcare*, *16*(2), 123–125. <u>https://doi.org/10.1080/17538068.2023.2221556</u>

A SELF-EXAMINATION

- "Cultural humility means opening up a conversation in a way that <u>genuinely attempts</u> to understand a person's identities related to race and ethnicity, gender, sexual orientation, socioeconomic status, education, social needs, and others."
- An awareness of the self is central to the notion of cultural humility — who a person is informs us of how we see and respond to others. (Khan, 2021)
- Counselors and healthcare providers must be willing to exam their own biases from their families of origin and lived experiences and how they view and respond to other races and ethnic groups.

HOW TO DEVELOP CULTURAL HUMILITY

Healthcare providers must examine these ongoing questions and get continuous training/education to strengthen their cultural humility in the workplace.

- Which parts of my identity am I aware of? Which are most salient?
- Which parts of my identity are privileged and/or marginalized?
- How does my sense of identity shift based on context and settings?
- What are the parts onto which people project? And which parts are received well, by whom?
- What might be my own blind spots and biases?
- With this awareness, a provider can ask questions about how they
 receive the patient: Who is this person, and how do I make sense of
 them? What knowledge and awareness do I have about their culture?
 What thoughts and feelings emerge from me about them? (Khan, 2021)

EXAMINATION OF SELF/REMEDY TO IMPLICIT BIAS TEST-START WITH THIS TOOL

Project Implicit Bias Testhttps://implicit.harvard.edu/implicit/sel ectatest.html

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Southeast (HHS Region 4)



C Mental Health Technology Transfer Center Network Funded by Substance Abuse and Mental Health Services Administration

Pierluigi Mancini, PhD

ACCESS: Finding Culturally & Linguistically Responsive Services To Mental Health Services For Immigrants And Refugees.

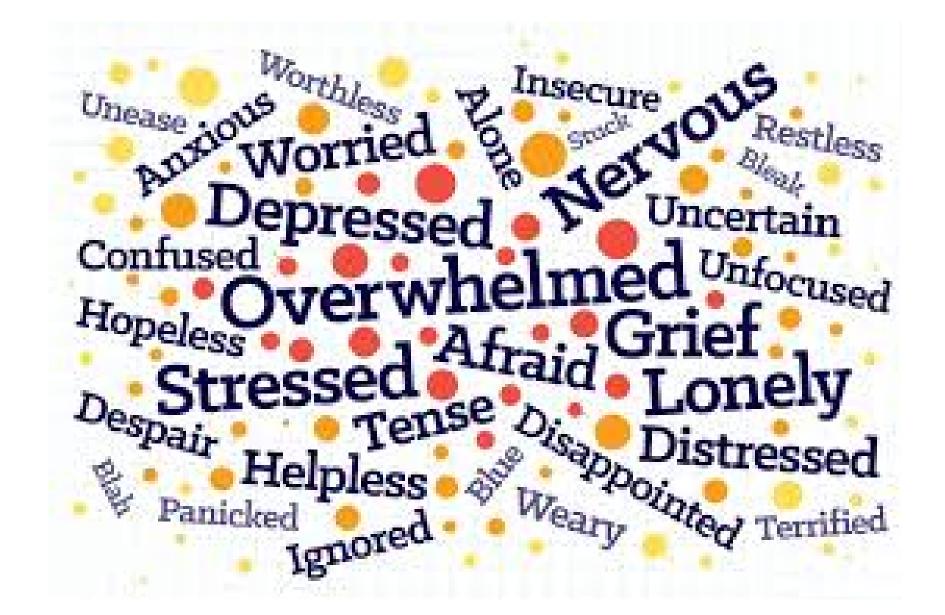


THE MANCINI METHOD



Pierluigi Mancini PhD President and CEO Multicultural Development Institute, Inc. www.multiculturaldevelopment.com

Overview of Mental Health Challenges



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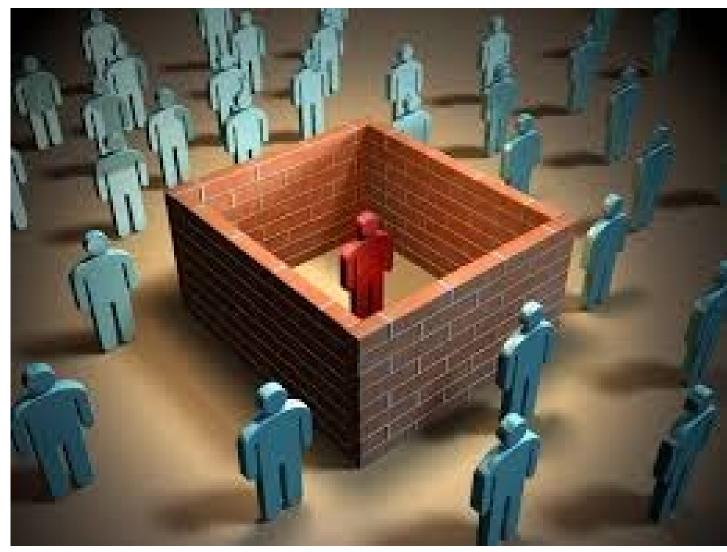
Overview of Mental Health Challenges



- Immigrants and refugees often face significant traumatic experiences which include
 - war,
 - violence,
 - displacement, and
 - prolonged uncertainty.
- These experiences are exacerbated by resettlement stressors such as
- cultural and language barriers,
- isolation,
- discrimination, and
- difficulties in navigating new social and governmental systems.



Barriers to Accessing Mental Health Services





Barriers to Accessing Mental Health Services

- 1. Stigma and Cultural Barriers
- 2. Linguistic Challenges
- 3. Resource Availability
- 4. Lack of Awareness and Education
- 5. Systemic Barriers

Strategies for Improving Access and Appropriateness of Services







Strategies for Improving Access and Appropriateness of Services

- 1. Culturally and Linguistically Appropriate Services (CLAS)
- 2. Training and Education
- 3.Community Engagement
- 4. Policy and Advocacy
- 5.Partnerships



Conclusion

1.Systemic Changes Needed

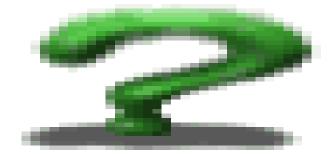
2.Address Cultural and Linguistic Barriers

3. Enhance Provider Training

4. Foster Community Partnerships

5. Increase Accessibility and Effectiveness







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Thank you!



TTC Technology Transfer Centers Funded by Substance Abuse and Mental Health Services Administration

